

CLAIM AMENDMENTS

Please cancel claims 11-75 without prejudice.

1. (Original) An enhanced interactive voice response system, comprising:
a call router to route an internet protocol telephony call; and
an interactive voice response server to receive the internet protocol telephony call from
the call router, wherein the interactive voice response server includes a terminal object.
Physical device P.I.I
2. (Original) The system of claim 1, further comprising a gateway coupled to the call
router.
3. (Original) The system of claim 2, further comprising a public switched telephone
network coupled to the gateway.
4. (Original) The system of claim 2, wherein the gateway translates telephony calls
based on communication protocols of a public switched telephone network to telephony calls
based on internet protocols.
5. (Original) The system of claim 1, further comprising a client computer, wherein the
client computer includes a terminal object so as to receive the internet telephony call routed from
the router.

6. (Original) An enhanced interactive voice response system, comprising:
a data store;
a call router to route an internet protocol telephony call; and
an interactive voice response server to receive the internet protocol telephony call from
the call router, wherein the interactive voice response server includes a terminal object.

7. (Original) The system of claim 6, wherein the call router stores call information in
the data store.

8. (Original) The system of claim 6, wherein the interactive voice response server stores
call information in the data store.

9. (Original) The system of claim 6, further comprising a client computer, wherein the
client computer includes a terminal object so as to receive the internet telephony call routed from
the router.

10. (Original) The system of claim 9, wherein the client computer is adapted to retrieve
call information from the data store.

11-75. (Canceled)